



## Supported Internet Browsers and Operating Systems

Your ADP service is supported or certified on the following browsers and operating systems. **Certified** means that the browser or operating system has been tested in detail through functional test cases and user interface scenario compatibility. **Supported** means that the browser or operating system has been tested for key functionality to ensure that critical features are working as designed.

- **ADP certifies Microsoft® Edge based on Chromium (latest version) on Microsoft Windows® 10**
- **Mozilla® Firefox® (latest version)**
  - ADP supports Firefox on Microsoft Windows® 10, Apple® Mac OS® Big Sur, and Apple® Mac OS® Catalina.
- **Apple® Safari®**
  - ADP supports Version 13 and higher on Apple® Mac OS® Big Sur and Apple® Mac OS® Catalina.
- **Google Chrome™ (latest version)**
  - ADP certifies Chrome on Microsoft Windows® 10, Apple® Mac OS® Big Sur, and Apple® Mac OS® Catalina.

For optimal performance, ADP recommends you upgrade to the most recent versions of Firefox, Chrome, Microsoft Edge based on Chromium, and Safari 13 and higher. Clients not using the latest versions of these browsers may experience performance and rendering issues.

Pop-up and cookie-blocking software must be disabled. If fire wall software is used, permit inbound and outbound traffic on port 443.

**Note:** Touch screens are not supported or certified by ADP.

For ADP Workforce Now Enhanced Time & Attendance® (formerly known as Enterprise eTIME) clients, Chrome is a supported browser for Enhanced Time v8.0 only. For Legacy versions of Enhanced Time v7.0 and lower, Chrome is not a supported browser. Please contact your Enhanced Time support team if you have questions or need assistance with version verification.

**Note:** For the best possible user experience, ADP recommends a minimum screen resolution of 1280 x 800. Screen resolutions smaller than this will still work, but will require horizontal scrolling in some cases.

### Minimum Bandwidth Requirements

We are continually working to improve response time and performance in ADP Workforce Now. Your experience will vary based on your hardware, operating system, browser, internet service provider, available bandwidth, and local configuration. Some software, such as your security programs, will also affect response time. Clearing your cache may positively affect performance.

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